⟨sound|theory⟩

Product Installation Guide

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Contents

INTRODUCTION

This installation guide provides **step by step** instructions on how to install any of the products from Soundtheory. This guide applies to both **trial or full versions**, and covers everything from downloading the necessary software to activating licenses.

SETTING UP iLok

You'll need an **iLok account** with PACE in order to use any of the Soundtheory products. If you do not already have an iLok account, please navigate to https://www.ilok.com/#!registration and create a free account.

You'll also need the **iLok License Manager** to be installed. This is necessary for activating both the **trial or full version** of our products. To download and install the iLok License Manager, please navigate to https://www.ilok.com/#!license-manager.

You should ensure that you have the **latest available** License Support installed, which includes the iLok License Manager, by checking on the PACE website. **Outdated iLok software can cause license activation issues.**

DOWNLOAD

To download the latest versions of the Soundtheory products, please navigate to the Downloads page of our Soundtheory website at https://www.soundtheory.com/downloads.

Scroll to the product you are interested in installing, and click the corresponding **Download** button for whichever operating system you are running (only macOS and Windows are supported). Note

that Gullfoss, Gullfoss Live, and Gullfoss Master share the same installer.

INSTALLATION

Installation on Mac

Once you have downloaded the **DMG** file, double-click to open it. Then double-click the **PKG** file. Follow the on-screen prompts to install the Soundtheory product.

Installation on Windows

Once you have downloaded the **ZIP** file, double click to open it. Then double click the **EXE** file and select **Run**. The product setup wizard will launch, and you can follow the on-screen prompts to install the Soundtheory product.
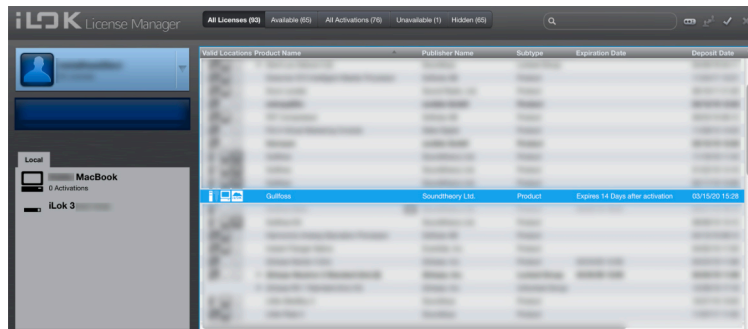
ACTIVATION

Set up your trial license

Start your host or **DAW**. It will scan for new plugins and display an activation prompt from iLok. Click the **Try** button.

Then **sign in** with your iLok credentials and click **Next** to continue.

An iLok trial license has now been redeemed to your iLok account. If you click **OK**, it will **activate** the trial license to the **iLok cloud**. If you click No, it will prompt you to activate the trial license to your **computer** or **iLok USB dongle**. If you choose iLok cloud, then you will require an **active internet connection** and an open cloud session to use the plugin. Activation on the iLok dongle requires the dongle to be **plugged into** the machine that runs the plugin. You can also **move** activations from one location to another using the
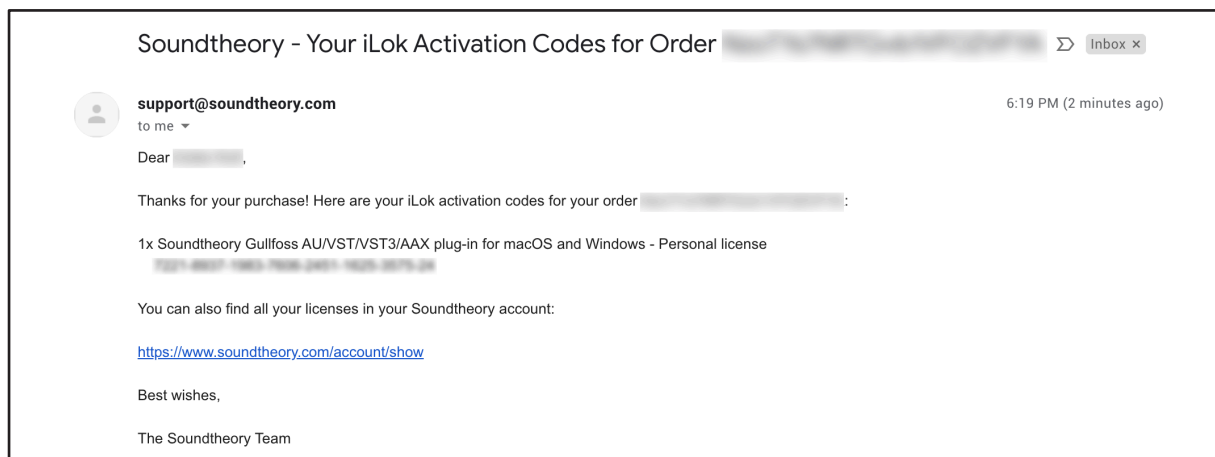
iLok License manager.

If you attempt to sign in with your iLok credentials and you receive a **Trial Activation Error**, this usually means a trial license has already been deposited to your iLok account. It could be **expired** or **not yet activated**. To resolve the trial activation error, sign in to the latest iLok License Manager and click the "**All Licenses**" tab. Locate your product trial license and then click and **drag** the license to the desired activation location in the left-hand column.
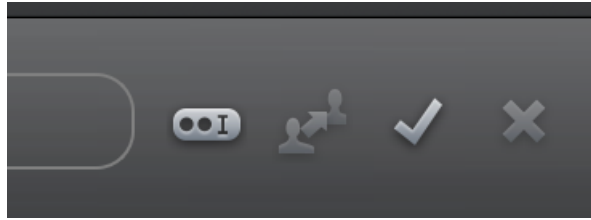
Set up your purchased license

Once purchased, you will receive two emails, one of which will be

from support@soundtheory.com. It will contain a copy of your order reference number and your **iLok activation code.**

Copy your iLok activation code from the Soundtheory email. Then,

login to the **iLok License Manager** and click the 2 dots at the upper right of the application.

Paste your iLok Activation Code. You will see green checkmarks when everything is correct. Then click **Next** to continue.
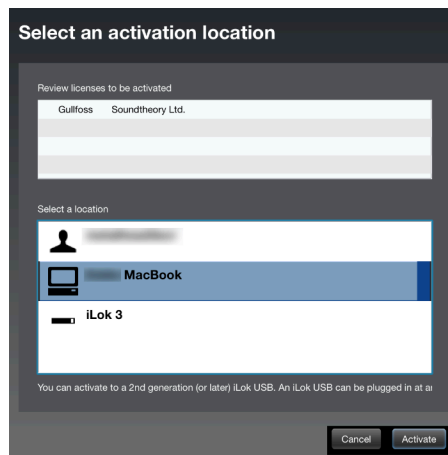
Now you need to **select** an activation location. We **recommend** using an offline location like your computer or iLok USB dongle.

You will see a Confirm Activation window. Click **OK** to continue.

Next, you will see a Successful Activation notification. Click OK.

Lastly, **restart** your host or **DAW** and **re-scan** your plugins. The activated product should be available in the plugin list.

FAQ

I can't activate my product on another machine

It may be the case that you have exceeded the maximum number of activations on your license. To check this, sign in to the latest iLok License Manager and click the "**All Licenses**" tab. Locate the product and its corresponding "**Activations**" column. The entry will say if all licenses have been used. If that is the case, you can decide whether to **deactivate** for a specific activation location (iLok Cloud, dongle, local macine etc.). Now you will be able to activate your product on another machine.

My license disappeared from my iLok account

Make sure you are on the **"All Licenses**" tab. To do this, click on "**View**" located in the menu bar, and click on "**All Licenses".**

If you still cannot see your license, it could be that you signed into a **different iLok** account. The license of your product is attached a **single** iLok account. Double check that you are signed into the correct account where the license would have been deposited to.

I still need help!

If you encounter any **further difficulties**, please send an **email** with any relevant screenshots and your iLok Account User ID to

support@soundtheory.com